LittleGroup IT HelpDesk

Micollab - Self-Deployment

Shane Jeffrey - 2026-04-16 - Comments (0) - End User

Micollab - Self-Deployment

These steps are provided to help with minor mobile device issues such as factory resetting the application. Follow these steps to proceed

- **Requires:** The Micollab client be installed and logged in on your desktop computer

1. Open the Micollab client on your mobile.
2. Click on your name in the top left corner.
3. Go to **General > Factory Reset >** press **Ok** to confirm.
4. Under the input field you should see a **Scan QR** button, click that.
5. Now go to the computer application.
6. Click on your name in the top right corner.
7. Go to **Settings > General > Self Deployment**.
8. Scan the QR code with your phone